

# Sidiq Daniel

New York, NY • (516) 368-6457 • [Sidinfo21@gmail.com](mailto:Sidinfo21@gmail.com) • [SoftwarebySid.org](http://SoftwarebySid.org) (Portfolio)

*IT Technician & Network Engineer with hands-on experience working in enterprise environments.*

*Specializing in Cisco & Ubiquiti networking devices, Windows Server, Active Directory, VPNs, & Virtualization. Skilled in troubleshooting, networking, technical maintenance & security best practices.*

## Education & Certifications

### **Bachelors of Science In Computer Science**

Minor: Cybersecurity - University at Albany, SUNY

May 2020

### **Technical Certifications**

CompTIA A +

June 2024

CompTIA Network +

Dec. 2024

CompTIA Security +

Oct. 2024

Cisco Certified Network Associate CCNA

March 2025

Microsoft Azure Cloud Administrator AZ-104

April 2025

Microsoft Project Management

Dec. 2024

## Work Experience

### **Manager of Production Infrastructure & Cloud Deployment**

*Per Scholas (Hybrid-Remote FT) - New York, NY*

*Jun. 2025 - Present*

- Led nation-wide deployment of classroom infrastructures, including server-rack setups, servers, switches, student PC's and instructor-facing workstations across 20+ campuses.
  - Designed and maintained enterprise-grade local and cloud-based lab environments to support ongoing technical training in Cybersecurity, Cloud, IT Support, and more.
  - Created process documentation, infrastructure diagrams, and internal knowledge bases to support instructors and students in a classroom learning environment.

### **IT Technician / System Administrator**

*Bilingual Speech-Language & Swallowing Therapy (Hybrid-Remote PT)* Dec 2024 - Present

- Upgraded a healthcare office's SOHO network to enterprise-grade infrastructure.
  - Provisioned 50+ office workstations and remote PCs; delivering IT support, troubleshooting, and maintenance. Managed Cisco and Ubiquiti network devices.
  - Deployed core network infrastructure including domain services, virtualization, Subnetting, secure VPNs, internal web servers, file systems, and storage.
  - Integrated on-prem Active Directory with Microsoft Entra ID for hybrid cloud identity sync.
  - Created a Company Proprietary Ticketing System , designed a Project Management Board, Hosted & edited company website, created a from-scratch VPN via, Linux.

### **Audio/Visual Production Assistant / Technical Support**

*StreamVPG / Brooklyn Workforce Innovations - New York, NY*

*Jan. 2023 - Sept. 2023*

- Installed & maintained ethernet & fiber cabling for audio-visual systems & live streaming setups.
  - Provided IT support, monitored connectivity, jitter, latency, & system performance issues.

### **Help Desk Support Technician**

*Complete Network Support - Albany, NY*

*Dec. 2020 - Dec. 2022*

- Worked for a Managed Service Provider (MSP), delivering IT support to a wide range of small business clients across healthcare, legal, and retail sectors.
  - Provided remote & on-site troubleshooting across diverse environments.

## IT Projects & Portfolio

### **My Tech Portfolio: Awards & Achievements, Certifications, Projects, & Skills Gallery**

*Insight into my professional accomplishments and technical skillset*

[https://SoftwarebySid.org](http://SoftwarebySid.org)

### **Upgrading a SOHO Network to Enterprise-Grade Infrastructure**

*Explore the virtual lab mock blueprint behind transforming a small office network to enterprise standards.*

<https://sidinfo22.github.io/Network-Architecture/>

## Skills

- **Network Infrastructure:** Cisco & Ubiquiti Router/Switch Config, OSPF Routing, Ethernet cabling
- **Cloud Architecture:** VM Deployment, Virtualization, Microsoft Azure, AWS, System Performance
- **Web Development:** Languages including: HTML, CSS, PHP, SQL, Javascript, Python;
- **Operating Systems & Platforms:** Linux, Windows Server, pfSense NgFW, Hyper-V, VMware;